



# Patient Education Integration with MEDITECH

EBSCO Health's *Patient Education Reference Center*™ (PERC) discharge instructions can now be accessed using MEDITECH's Patient Discharge Instruction Integration solution (PDII), accessible through MEDITECH's Emergency Department, Physician Desktop, Patient Care System and Nursing Status Board (MAGIC environments only) applications. Features and functionality include:

- User customization of standard content, using copy, modify, and retain features
- Ability to add supplemental text and personalized instructions for individual patients
- Filter patient discharge instructions by Category, Chief Complaint, Problem List and Key Word search
- Seamless, IP-authenticated access
- Integrated access to PERC is supported in all MEDITECH platforms
- View and full print capability
- Future retrieval of historic documents
- Electronic audit trail
- Formatted header record including the hospital's logo

## What does my facility require to implement this functionality?

- PERC subscription from EBSCO Health
- Patient Discharge Instruction Integration from MEDITECH
- Content Server, either virtual or a physical server

## How do I get scheduled for deployment?

Our ability to deliver PERC integration is tied to your delivery date for MEDITECH's Patient Discharge Instruction Integration solution. Deployment will be coordinated between MEDITECH, EBSCO Health and your facility. To license this solution from MEDITECH, please contact your MEDITECH Marketing Consultant.

## What content from EBSCO Health is integrated into MEDITECH?

Documents such as discharge instructions and patient education documents are included:

- Emergency department discharge instructions
- How-to/home-care instructions (e.g., how to walk with crutches)
- Drug fact sheets
- Diet sheets
- Disease and condition fact sheets
- Procedure fact sheets
- Laboratory test fact sheets

## Can we get screen shots that show the integrated access to the discharge instructions?

Yes, screenshots are available for review.

## Can clinicians use both the Clinical Impression and the Chief Complaint criteria to search for a patient's discharge instructions?

This is platform dependent. For Client/Server and MAGIC only one of the two search criteria can be used. For 6.x, either or both can be used for Discharge Instruction searches.

## How do the Discharge Instruction "patient context" filters work?

**For MAGIC platform:** The default to the Discharge Instruction Look-up table is by any word entered by the clinician. If no text is entered by the clinician, and the patient has a discharge chief complaint OR a clinical impression (only one allowed) defined that has associated instructions, then default to the suggested instructions.

**For Client/Server platform:** The default is by Discharge Instruction name. If no text is entered, and the patient has a discharge chief complaint or clinical impression defined that has associated instructions, default to name lookup in with the suggested instruction being at the top of the list.

## How will the PERC integration support the Meaningful Use requirement of making an electronic copy of the Discharge Instruction available to the patient?

The Discharge Instructions will be a part of the patient discharge packet. The ability to download the discharge packet (for patient use) is supported. In addition, all instructions assigned to the patient are available through MEDITECH's Patient Portal solution. Please contact your MEDITECH representative for more information.

## Is bar code functionality supported from the Discharge Instruction?

Bar coding and scanning to the MEDITECH imaging and archiving solution are on MEDITECH's development roadmap, which will enable the discharge packet to be sent to MEDITECH Scanning and Archiving product. Please contact your MEDITECH representative for more information.

## How does the educator document that the patient understands the information reviewed with them?

Currently, a hardcopy signature sheet is provided to the patient. That copy is signed and retained in the patient's chart. Some customers choose to scan the documents into MEDITECH's Scanning and Archiving product.

## Can the PERC integration support more than one discharge facility with unique headers for each facility?

Yes, multiple discharge facilities are supported and the logo for each facility may be unique. The header information data set is fixed by the MEDITECH platform.

## What are the specifications for the content server?

### CS/6.x

1 Web Server (1 per UNV) (PDI)  
Type of machine: File Server class  
Number of Processors: Dual Pentium  
RAM: 4 GB  
Disk subsystem: High End SCSI array or Fiber Array  
Cache on controller: 64 Megabytes of cache, write enabled  
Operating system: Windows 2012, 32 or 64 bit  
Web Server: Windows 2012, IIS 6.x  
Database size: E partition: 20 GB (RAID 5) (Minimum)  
C partition: Appropriate amount to run Windows

### MAGIC:

1 Web Server (1 per UNV) (PDI)  
Type of machine: File Server class  
Number of Processors: Dual Pentium  
RAM: 4 GB  
Disk subsystem: High End SCSI array or Fiber Array  
Cache on controller: 64 Megabytes of cache, write enabled  
Operating system: Windows 2008, 32 or 64 bit  
Web Server: Windows 2008, IIS 6.x  
Database size: E partition: 20 GB (RAID 5) (Minimum)  
C partition: Appropriate amount to run Windows